



**Bomford Turner Limited**

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# QUALITY POLICY

Bomford Turner is totally committed to achieving the highest possible level of quality in all our products and services to Bomford customers. This commitment was substantiated in August 1996 by our registration with the British Standards Institution as a company with Assessed Capability in accordance with BS EN ISO 9001 1994.

Our present system is compliant to EN ISO 9001:2015.

Our objective is one of continual improvement to our Quality Management System in customer service and satisfaction and progressive product development.

To ensure that these objectives are being met, they will be reviewed by Top Management, on a regular basis, for suitability and effectiveness.

The provision of quality assurance for our customers in relation to our products is sound commercial practice and ensures we meet the ever-increasing legislation governing our products' fitness for purpose, performance, safety and reliability.

To succeed in our objectives there must be adherence to the Quality Policy in every aspect of the company's business, and this involves all of us.

There must be a shared commitment by our suppliers, as the quality of finished product is dependent on the initial quality of materials received.

We are judged by the products and services we supply to our customers.

The purpose of our Quality Assurance System is:

- A - Via the Quality Assurance Manual to describe how the Quality Policy is implemented, maintained and reviewed by senior management.
- B - Via departmental Operating Procedures and Instructions to provide information to ensure that we have a proper understanding of the quality requirements of the company and how it affects us.

Maintenance of our Quality Assurance System and hence our British Standards Institution Registration depends on the everyday actions of all of us. The Quality Policies of Bomford Turner are co-ordinated by the Management Representative, who has the authority and responsibility to implement and improve the Quality System.

General Manager, Bomford Turner.